

# TDK-Lambda EMEA Integrated Management System Policy

The TDK organisations' Motto is to "Contribute to culture and industry through creativity" with the Corporate Principles of "Vision, Courage, and Trust". The sustained policy of TDK-Lambda EMEA is to provide high quality, safe and reliable power supplies and power solutions to our customers.

We operate an agile Integrated Management System compliant with the ISO 9001, ISO 14001 and ISO 45001 standards and where applicable, the requirements of ISO 13485 shall be met.

The TDK-Lambda EMEA group of companies are committed to continually improving Occupational Health and Safety, Environmental performance, Quality, Cost, Delivery and Service by implementing globally consistent processes, innovations and improvements in order to meet our customers and employees' expectations. All quality improvements are based on the concept of our basic philosophy "advance to Zero Defects" and our quality policy "Quality cannot be assured by final inspection".

We shall:

Ensure that each employee understands this policy, the requirements and expectations of interested parties and the importance of conforming to our management systems.

Improve products, services, and processes to anticipate and satisfy the needs of our customers and other interested parties through the setting and regular review of realistic and achievable targets and objectives.

Commit to assessing and controlling risk throughout product design, production, service and administrative functions of our business using structured methods.

Continually strive to improve Quality, Health & Safety and Environmental performance by maximizing recycling, reducing and controlling waste and prevention of work related injury or ill health.

Endeavour to protect the environment, our employees and other interested parties by; enhancing our environmental awareness, preventing pollution, reducing the consumption of natural resources, being committed to the elimination of hazards and reduction of OH&S risks, and complying with legal, regulatory, corporate and compliance obligations in conjunction with employee participation and consultation.

Innovate, maintain and continually improve management systems to ensure our work is effective and consistent with these commitments. Our employees are encouraged and empowered to contribute to these activities

Be honest and open, communicate and make this policy available to interested parties, the general public and all persons working for, or on behalf of the organisation.

## Our Quality Objectives

1. Increase customer satisfaction
2. Maximise on time delivery
3. Improve product/service performance:
  - Reduce warranty return rates
  - Increase process efficiency

## Our Health & Safety Objectives to prevent work related

1. Accidents
2. Injuries
3. Ill health

## Our Environmental Objectives to reduce

1. Waste
2. Natural resources consumption
3. Emissions

We, the TDK-Lambda EMEA senior management, are committed to this policy and shall periodically review it along with the associated objectives for continued suitability. We shall demonstrate leadership and commitment to support it by providing adequate resources and training. On behalf of the EMEA management:



Matt Cotton  
Managing Director EMEA



Christopher Haas  
Director of Quality & Compliance EMEA